



Delegation &amp; Vendor Compliance

## REQUEST FOR DELEGATION (RFD)

**INSTRUCTIONS:**

- RFD must be completed by Humana associates.
- Electronic RFD can be found in the following location:  
<http://teams.humana.com/sites/DelegationVendor/about/SitePages/RequestDel.aspx>
- Prior to submitting this RFD, please visit [go/delegationcompliance](http://go.delegationcompliance) for instructions on the delegation process, and to ensure you have the proper Delegation Council and Contract Approval Committee (CAC) approvals.

Please select one of the following:

- New delegate \_\_\_\_
- Change to a current delegation \_\_\_\_
- Repapering only \_\_\_\_

|  |                           |
|--|---------------------------|
| <b>Entity Information</b> Provide the correct and full legal entity name and DBA as this information is used to verify that the potential delegate is eligible to participate in the Medicare and/or Medicaid product: |                           |
| <b>Full Legal Entity Name*</b> (as it appears on Base Agreement):  | DBA:                      |
| Mailing Address: City: State: Zip:   |                           |
| Tax ID:  |                           |
| <b>Entity Contact Name:</b><br><b>Check here if the contact name is the same for all functions:</b> ____<br>If no, please include contact name under each function below.  | Date contact can be made: |
| Email Address:   | Phone Number:             |
| Entity Compliance Officer Contact Name:  | Title:                    |
| Email Address:   | Phone Number:             |

|  |
|--|
| <b>Delegation Requested for the Following Markets: (Please list "National" for national contracts.)</b>  |
|  |
| <b>Delegation Requested for the Following Lines of Business:</b><br>NOTE: If delegating multiple functions and lines of business vary by function, please indicate the appropriate line of business for each function. |
| __ Commercial Individual Products: __All __HMO __PPO __Humana One __POS __EPO<br>__ Commercial Group Products: __All __HMO __PPO __POS __EPO<br>Federal Network Only? ____ Yes ____ No                                 |
| __ Medicare Individual Products: __All __HMO __PPO __POS __FFS<br>__ Medicare Group Products: __All __HMO __PPO __POS __FFS  |
| __ Medicaid: __All __Medical __LTSS __Dual List applicable State(s):   |
| __ Dental Exchange:  |



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## Requested Delegated Functions:

## \_\_\_ CREDENTIALING

If delegating Credentialing for Florida Medicaid, you must also select delegation of Network Management Services below.

## Are providers within the organization:

\_\_\_ Provider Delegation \_\_\_ Facility Delegation \_\_\_ Employed Providers \_\_\_ Contracted Providers \_\_\_ Both

Sub-delegation: \_\_\_ Yes \_\_\_ No Sub-Delegate/MSO Name:

Sub-delegate Contact Name: Telephone: Email:

\_\_\_ Including Behavioral Health

**Behavioral Health Sub-delegation:** \_\_\_ Yes \_\_\_ No **Sub-Delegate/MSO Name:**

Sub-delegate Contact Name: Telephone: Email:

Will delegate require access to Protected Health Information (PHI)? \_\_\_ Yes \_\_\_ No

## \_\_\_ CLAIMS

Contract Approval Committee (CAC) Date Approved:

\_\_\_ Part A/inpatient \_\_\_ Part B/outpatient **Sub-delegation:** \_\_\_ Yes \_\_\_ No \_\_\_ Part A \_\_\_ Part B

**Sub-Delegate/ MSO Name:**

Sub-delegate Contact Name: Telephone: Email:

What types of claims will be processed? \_\_\_ Participating Provider \_\_\_ Non-Participating Provider

\_\_\_ Including Behavioral Health

**Behavioral Health Sub-delegation:** \_\_\_ Yes \_\_\_ No **Sub-Delegate/MSO Name:**

Sub-delegate Contact Name: Telephone: Email:

What types of claims will be processed? \_\_\_ Participating Provider \_\_\_ Non-Participating Provider

Please obtain the financial guarantee and send a copy to [delegationcompliance@humana.com](mailto:delegationcompliance@humana.com)

## \_\_\_ CLINICAL HEALTH SERVICES

Contract Approval Committee (CAC) Date Approved:

\_\_\_ **Utilization Management:** \_\_\_ Part A/inpatient \_\_\_ Part B/outpatient

**Sub-delegation :** \_\_\_ Yes \_\_\_ No \_\_\_ Part A \_\_\_ Part B **Sub-Delegate/ MSO Name:**

Sub-delegate Contact Name: Telephone: Email:

\_\_\_ Including Behavioral Health

**Behavioral Health Sub-delegation:** \_\_\_ Yes \_\_\_ No **Sub-Delegate/MSO Name:**

Sub-delegate Contact Name: Telephone: Email:


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|  |  |  |
|--|--|--|
| <b>__Disease Management</b><br>List programs Entity will provide:<br><b>Sub-delegation:</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <b>Sub-Delegate/ MSO Name:</b><br>Sub-delegate Contact Name: _____ Telephone: _____ Email: _____  |  |  |
| <b>__Complex Case Management</b><br><b>Sub-delegation:</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <b>Sub-Delegate/ MSO Name:</b><br>Sub-delegate Contact Name: _____ Telephone: _____ Email: _____   |  |  |
| <b>__Patient Centered Medical Home- PCMH</b><br>Is the Provider accredited by NCQA? <input type="checkbox"/> Yes <input type="checkbox"/> No   |  |  |
| <b>__Network Management Services (Florida Medicaid Only)</b><br><b>Sub-delegation:</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <b>Sub-Delegate/ MSO Name:</b><br>Sub-delegate Contact Name: _____ Telephone: _____ Email: _____   |  |  |
| <b>__Special Needs Plan-Model of Care:</b><br><input type="checkbox"/> Dual Eligible <input type="checkbox"/> Chronic <input type="checkbox"/> Institution<br><b>Sub-delegation:</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <b>Sub-Delegate/ MSO Name:</b><br>Sub-delegate Contact Name: _____ Telephone: _____ Email: _____ |  |  |
| <b>__Other</b> (Additional delegated functions not listed above. Please provide description below.)<br>Delegated Function:<br><b>Sub-delegation:</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <b>Sub-Delegate/ MSO Name:</b><br>Sub-delegate Contact Name: _____ Telephone: _____ Email: _____                                 |  |  |

**Offshore Contracting: If RFD is for Credentialing Delegation only you may skip this section.**

|  |                          |
|--|--------------------------|
| <b>Will the Delegate utilize or subcontract with an off shore vendor (vendor located outside of the United States or United States territory) to meet contractual obligations to Humana?</b> | <b>Type in yes or no</b> |
| <b>If yes, what is the name of the offshore vendor?</b>  |                          |

If the answer to above is “**Yes**”, the delegate is to complete the required First Tier, Downstream and Related Entities (FDR) Offshore Contracting Information and Attestation Form. Use the following link to download the form <http://go/offshore>. The form includes instructions for the delegate. If the answer above is “No,” then no further action is required.



| Humana Information:                                      |                                   |
|--|-----------------------------------|
| Humana Relationship Manager:                             | Submission Date:                  |
| Humana Relationship Manager Email Address:               |                                   |
| Market:  | Delegation Target Effective Date: |
| <b>Please specify each market that will be involved!</b> |                                   |
| Humana Relationship Manager Delegate Name:               |                                   |